

PRODUCT ADVISORY NOTICE

KEEPING YOU INFORMED OF PRODUCT CHANGES

To: Sales Representatives and Distributors

Date: Oct 1, 2025

Subject: New LCD and Touchscreen for 3D50 CAN bus Displays

This Product Advisory Notice is to alert you that the LCD and touchscreen in the 3D50 display is going obsolete.

Our records show your company has purchased one or more of the affected part numbers in the past. Please forward this notification to the appropriate person(s) in your organization.

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Reason for Change

The TN LCD used in the 3D50 display is going obsolete. The new LCD is an IPS type and will have wider viewing angles. As well the touch controller is changing to a newer model. To support the touchscreen change, the Operating System is being updated to support the new touch controller. This Operating System is backwards compatible with existing displays. For touchscreen units the touch calibration will be changing (/etc/pointercal); please take note.

Description of Change

The standard display part numbers listed in Table 1 will become obsolete as the stock of the existing LCD is depleted. The recommended replacement part is given in the table.

The legacy standard display part numbers listed in Table 2 will be updated with the new LCD as the stock of the existing LCD is depleted.

Effective Dates

The last time to place an order for existing Standard Products is Feb 27, 2026. The last delivery date for these is August 27, 2026. The switchover of Legacy Products will be at or around March 2, 2026.



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Part Numbers Affected

Table 1 – Standard Products

current part number	recommended replacement
3D50DEV-200	3D50DEV-300
3D50VT-200	3D50VT-300
3D50VT-200-C	3D50VT-300-C
3D50VX-200	3D50VX-300
3D50VX-200-C	3D50VX-300-C
3D50XX-200	3D50XX-300
3D50XX-200-C	3D50XX-300-C

Table 2 – Legacy Products:

All legacy part numbers will be updated with the new LCD once stock of the existing LCD is depleted.

3D50VT-100	3D50VT-100-C
3D50VX-100	3D50VX-100-C
3D50XX-100	3D50XX-100-C

Test Data Available

Test data will be available by November 3, 2026

Action Required – Standard Part Numbers

For standard part numbers – Consider the effective dates given and start ordering the replacement part number to avoid interruption in deliveries. For questions, please contact your Grayhill, Inc. Sales Area Leader.

Action Required – Legacy Part Numbers

For legacy standard part numbers – No action is needed but part numbers will be updated once existing stock is depleted. For questions, please contact your Grayhill, Inc. Sales Area Leader.



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