

PRODUCT ADVISORY NOTICE

KEEPING YOU INFORMED OF PRODUCT CHANGES

To: All Customers, Sales Representatives and Distributors

Date: December 23, 2019

Subject: Firmware and user manual update for Grayhill's 3J and 3K Gen 2.0 products

This Product Advisory Notice is to alert you that Grayhill is updating the device firmware and supporting documentation on Generation 2.0 3J and 3K products. ***Please forward this notification to the appropriate person(s) in your organization.***

Description of Change

Grayhill has identified and address several functional concerns with Gen 2.0 products and will be updating software. Grayhill has tested the revised software and confirmed it to appropriately meet the user manuals now at revision C. Updated documentation is available on the Grayhill website.

Reason for Change

3K Gen 2.0 updates

- Update to ensure correct operation of the watchdog timer
- Update low power sleep mode to allow multiple keypads on the same bus to enter sleep mode
- User manual update to 3KUM1980-1 revision level C

3J Gen 2.0 updates

- Same as 3K
- Add ability to set encoder initial value
- User manual update to 3JUM1965-1 (incremental version) revision level C

Effective Date

December 23, 2019

Action Required

None. Please contact your Grayhill, Inc. Sales Associate for further information.



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Part Numbers Affected

Includes all variants of Grayhill's 3J and 3K Gen 2.0 parts. It also applies to all custom legend 'YY' versions unless they already have special firmware as denoted on their 'YY' drawing (this is unusual). The update will not affect any of the configuration parameters.

3JYY1015-G2-210	3KYY1012-G2-657	3K206-G2-2RC3AG
3JYY1215-G2-206	3KYY1106-G2-656	3K208-G2-2RC3AG
3J0005-G2-C3GG	3KYY1106-G2-680	3K208-G2-4RC3AW
3J0115-G2-C3AG	3KYY1106-G2-692	
3J0205-G2-C3AG	3KYY1108-G2-695	
3J0215-G2-C3AW	3KYY1108-G2-696	
3J1015-G2-C3AG	3KYY1108-G2-723	
3J1015-G2-C3AW	3KYY1108-G2-724	
3J1115-G2-C3AG	3K006-G2-2RC3AG	
3J1115-G2-C3AW	3K008-G2-4RC3AG	
3J1215-G2-C3AW	3K008-G2-4RC3AW	
3J2015-G2-C3AG	3K012-G2-4RC3AG	
3J2015-G2-C3AW	3K106-G2-2RC3AG	
3J2115-G2-C3AG	3K106-G2-2RC3AW	
3J2115-G2-C3AW	3K108-G2-2RC3AG	
3KYY1008-G2-584	3K108-G2-2RC3AW	
3KYY1008-G2-672	3K108-G2-4RC3AG	
3KYY1008-G2-697	3K108-G2-4RC3AW	
3KYY1008-G2-698	3K115-G2-3RC3AG	
3KYY1008-G2-699	3K115-G2-3RC3AW	

