

# PRODUCT ADVISORY NOTICE

---

## KEEPING YOU INFORMED OF PRODUCT CHANGES

---

**To:** Customers, Sales Representatives and Distributors

**Date:** May 21, 2025

**Subject:** New LCD and Touchscreen for 3D70 CANbus Displays

This Product Advisory Notice is to alert you that the LCD and touchscreen in the 3D70 display is going obsolete.

Our records show your company has purchased one or more of the affected part numbers in the past. Please forward this notification to the appropriate person(s) in your organization.

***Please forward this notification to the appropriate person(s) in your organization.***

### **Reason for Change**

The TN LCD used in the 3D70 display is going obsolete. It is estimated that Grayhill will run out of 7 inch LCDs in February 2026 with newer LCD versions available sometime after June 2025. The new LCD is an IPS type which will have wider viewing angles as well the touch controller is changing to a newer model. To support the touchscreen change, the Operating System is being updated to support the new touch controller. This Operating System is backwards compatible with existing displays. For touchscreen units the touch calibration will be changing (/etc/pointercal); please take note.

### **Description of Change**

The standard display part numbers listed in Table 1 will become obsolete as the stock of the existing LCD is depleted. The recommended replacement part is given in the table.

The legacy standard display part numbers listed in Table 2 will be updated with the new LCD as the stock of the existing LCD is depleted.

The custom display part numbers listed in Table 3 will need customer approval to incorporate the newer LCD / touch module. Orders without approval may not be fulfilled once existing stock of the existing LCD is depleted.

### **Effective Date**

It is estimated that stock of the current LCD will be depleted by Date Code 2607 (week 7 of 2026).



**GRAYHILL**

561 West Hillgrove Avenue • La Grange, Illinois 60525 USA • (+1) 708-354-1040  
www.grayhill.com Bulletin #1382 Page1 6/3/2025

# PRODUCT ADVISORY NOTICE

---

KEEPING YOU INFORMED OF PRODUCT CHANGES

---

## **Part Numbers Affected**

Table 1 – Standard Products

current part number	recommended replacement
3D70DEV-200	3D70DEV-300
3D70VT-200	3D70VT-300
3D70VT-200-C	3D70VT-300-C
3D70VT-200-E0	3D70VT-300-E0
3D70VX-200	3D70VX-300
3D70VX-200-C	3D70VX-300-C
3D70VX-200-C-E0	3D70VX-300-C-E0
3D70VX-200-E0	3D70VX-300-E0
3D70XT-200-C	3D70XT-300-C
3D70XX-200	3D70XX-300
3D70XX-200-C	3D70XX-300-C

Table 2 – Legacy Standard Products

3D70VT-100	3D70VX-100-C
3D70VT-100-C	3D70VX-100-E0
3D70VT-100-C-E0	3D70XX-100
3D70VX-100	3D70XX-100-C

Table 3 – Custom Products

3DYY70C-255	3DYY70C-266	3DYY70C-302	3DYY70C-322
3DYY70C-257	3DYY70C-273	3DYY70C-305	3DYY70C-332
3DYY70C-258	3DYY70C-290	3DYY70C-306	3DYY70C-333
3DYY70C-261	3DYY70C-294	3DYY70C-310	3DYY1031-3
3DYY70C-263	3DYY70C-297	3DYY70C-312	3DYY1034-1



**GRAYHILL**

561 West Hillgrove Avenue • La Grange, Illinois 60525 USA • (+1) 708-354-1040  
www.grayhill.com Bulletin #1382 Page2 6/3/2025

# PRODUCT ADVISORY NOTICE

---

## KEEPING YOU INFORMED OF PRODUCT CHANGES

---

### **Test Data Available**

Test data will be available by June 16, 2025

### **Action Required – Standard Part Numbers**

For standard part numbers – Consider the effective dates given and start ordering the replacement part number to avoid interruption in deliveries. For questions, please contact your Grayhill, Inc. Sales Area Leader.

### **Action Required – Legacy Standard Part Numbers**

For legacy standard part numbers – No action is needed but part numbers will be updated once existing stock is depleted. For questions, please contact your Grayhill, Inc. Sales Area Leader.

### **Action Required – Custom Part Numbers**

For custom part numbers (those containing a YY) please fill, sign, and return this notice to Grayhill. Failure to approve this change may lead to delivery schedule delays. For questions, please contact your Grayhill, Inc. Sales Area Leader.

### **\*Approval of Custom Part Number Change**

---

Company Name:

---

Part Number(s)

---

Customer Signature:

---

Name (printed):

---

Title:



**GRAYHILL**

561 West Hillgrove Avenue • La Grange, Illinois 60525 USA • (+1) 708-354-1040  
www.grayhill.com Bulletin #1382 Page3 6/3/2025